



### The Value of Hope



BY JFS CEO RUTH HAMPTON OLKON, MSW, MPH

I was visiting with a therapist friend of mine, talking about how difficult everything has

been and seeing no end in sight. She said, "I'm going to give you the gift of hope," and gave me a few pointers about how to look at things when I feel overwhelmed. I listened and tucked her suggestions away, determined to use them when I needed a little inspiration.

It wasn't long, maybe only a day or two, before I thought about not so much the pointers, but the value of the hope she had given me. Hope had become a life vest, a buoy, and just the idea of having something to cling to helped me keep going, striving and working to do good and be good to myself, my loved ones and my work.

What is it about hope that is so emotionally and psychologically

beneficial? I asked my colleague,
JFS Counseling Director Dr. Mitchell
Wittenberg. "Consider the problems
associated with hope's flipside—
hopelessness," said Mitch. "Research
has found that those lacking in hope
and optimism often feel at the mercy
of forces outside of their control. In
response, many people experience a
painful sense of powerlessness that
functionally impacts their lives, and
as such, their sense of emotional
wellbeing plummets."

When you think of it that way, you begin to understand that hope is priceless. When you have hope, you believe you have control over your world. For more than 110 years, JFS has been giving people hope. We started by giving hope to impoverished Jewish refugees fleeing persecution in Europe. Later, we gave hope to those wishing to adopt. Now, we give hope to seniors, hope that they can stay in their home safely as they age. Hope to neighbors that they can pay their rent or mortgage and keep their home. Hope to clients

of all ages that they can improve their mental health.

Many feel pretty beaten and battered after the last two years, but I'd like to give you the gift of hope. Look inside this annual report. We gave hope and critical services to more than 4,200 people last year. Donors answered the call over and over, making it possible for us to expand our programs. We received a special COVID grant totaling \$85,500 from the St. Paul Jewish Federation. We delivered 12 percent more Kosher Meals on Wheels, helped 56 households with emergency financial assistance and reached nearly 500 people through our Community Chaplaincy workshops, trainings and conferences.

Perhaps after reading the stories inside, you will share my hope for the future of JFS and all those we serve.

### IF YOU NEED HELP

staying in your home, managing the stress of caregiving, writing your resume or finding a job, or managing your mental health,

CALL US AT (651) 698-0767.

### **MISSION**

Inspired by Jewish values, Jewish Family Service of St. Paul helps individuals and families build on their strengths to develop the skills and confidence needed to meet life's challenges with dignity.

Family Matters is a tri-annual publication. Client names in stories in this issue have been changed to protect client confidentiality.

JFS serves clients without regard to race, ethnicity, creed, religion, national origin, gender, disability or sexual identification or orientation.



### JEWISH FAMILY SERVICE OF ST. PAUL

1633 West 7th Street St. Paul, MN 55102 (651) 698-0767 info@jfssp.org / jfssp.org

Jewish Family Service of St. Paul is a nonprofit 501(c)(3) agency and a beneficiary of the St. Paul Jewish Federation.

## WE HELP PEOPLE REGAIN STABIL AND EMOTIONAL W



### Aging & Disability Services

Ensures clients and their caregivers have the support, information and services they need to remain living safely and successfully in their own homes.



# Counseling & Community Chaplaincy

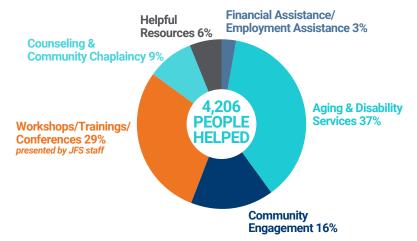
Assess and treat a wide range of mental health issues and provide spiritual guidance for all ages.



### Community Engagement

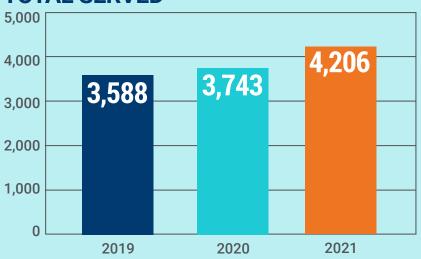
From welcoming engaging volunteer cover the life span.

### SERVICE IMPACT



The increase in the number of people helped has occurred in all service areas. In fact, we expect this heightened demand for our critical social and human services has become our new baseline.

### **TOTAL SERVED**



# ITY IN THEIR LIVES IN ORDER TO IMPROVE PHYSICAL ELL-BEING AND QUALITY OF LIFE.



new babies to

s, these services



Financial Assistance

Covers emergency expenses related to housing, utilities, transportation and some health expenses.



Employment Assistance

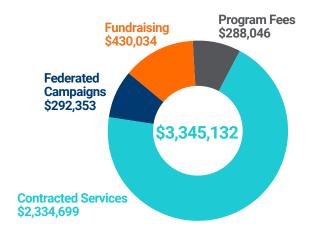
Helps people with resume writing, interview skills and job search.



Helpful Resources

Helps people identify and access the community resources they need to ease their burden.

### **REVENUES** unaudited



### **EXPENSES** unaudited



Audited financials will be available at jfssp.org/about/financials after 6/1/2022.

Aging & Disability Services, which includes our health insurance and Ramsey County case management contracts, remains our largest service sector.

Based on evaluation data we received from one of our grant funders and a state-led aging initiative, we know we're truly making a difference in people's lives. The grantor surveyed people who participated in three of our caregiver support services and found that 99 percent gave the programs the best possible score offered on the survey. In the state-led study of our PEARLS program that provides free short-term counseling for older adults, 95 percent of those surveyed gave the program the best possible score.

The JFS Board of Directors commends staff for the tremendous job they have done. All of this was accomplished with no increase in staffing levels during 2021. Employee retention remains high, but JFS, like many other employers, has several open positions to fill. Through a staff-led committee, we are identifying and implementing incentives and benefits to make JFS a premiere non-profit employer in the East Metro.



# Volunteers Needed for Annual Passover for All

JFS is recruiting volunteers for Passover for All, an annual community outreach effort. In partnership with the Minnesota JCC, kosher-for-Passover food and supplies are provided to families to help them celebrate the holiday.

### There are three opportunities to help with this outreach effort:

**ONE.** A gift of \$36 will provide one Passover for All bag that contains an array of traditional kosher-for-Passover food and holiday greetings. **Donate at jfssp.org/donate**.

**TWO.** Sign up to pick up bags at JFS on Sunday, April 3 between 10:00 a.m. and 1:00 p.m. and deliver them to the doorsteps of Passover for All bag recipients by April 8. Sign-up information can be found at jfssp.org/events.

**THREE.** Adults and children are encouraged to create holiday cards to be inserted in every bag. Drop your creations in the marked plastic bin outside the door to JFS, located at 1633 7th St W in St. Paul, by March 31.

# PASSOVER for ALL LET ALL WHO ARE HUNGRY COME AND EAT

### כל רעב יבוא ויאכל

Contact JFS Community
Engagement Manager
Jodi Saltzman at (651) 983-0965,
or jsaltzman@jfssp.org for
more information about
volunteer opportunities.

# JFS and United Family Physicians Offer FREE Advance Care Planning During April

JFS and United Family Physicians of Allina Health will offer free advance care planning during the month of April, National Healthcare Decisions Month.

Advance care planning, sometimes referred to as an advanced care directive or a living will, helps people make decisions about the healthcare they would want to receive if they become unable to speak for themselves. These decisions are based on personal values, preferences and discussions with loved ones.

An advance care plan can be used at any stage of life and includes sharing your personal values with your loved ones; getting information on the types of life-sustaining treatments that are available; deciding what type of treatment you would want should you be unable to speak for yourself; alleviating unnecessary suffering; improving quality of life; and providing better understanding of the decision-making challenges facing the individual and their caregivers.

### Call (651) 698-0767 to schedule a phone, Zoom or in-person meeting with trained, experienced JFS staff members.



Advance care planning can be used at any stage of life.



Get your tickets today at jfssp.org/celebration



## We are grateful to the following individuals who have committed to make legacy gifts to JFS.

John Allen & Sharon Benmaman Adam Bahr Garv J. Benedict Herman J. Birnberg (z"l) Dr. Arnold Brier Judith Brier David & Sheila H. Brod Elinor Brodie (z"l) Marjorie R. Dana-Levine Michael & Stacy Dockman Elliott (z"l) & Joan Farber Jon & Holly Brod Farber Jackie & Ted Flaum Victoria Fodor Friends of JFS (13) Deborah & Tom Frishberg Barry & Rena Glaser Fred & Karen Gordon Stephen Gordon Sheila & Tim Gothmann Mitzi Gramling Ira G. Kipp Peggy S. Kipp Sternie Kissin-Rosen (z"l) Gwen & Dr. Irving Lerner **Daniel Levey** 

Susan Levey

Charles Levine

Rita (z"l) & Stephen Levin

Flora Levine (z"l) Dr. Jimmy & Stephanie Levine Don & Rhoda Mains Annie & Bruce R. Matza Mickey & Susan Minsberg David & Ruth Olkon Jon & Robin Parritz Eric & JoAnn Pasternack Ossie Perlman (z"l) Sharyn E. Pesses Connie (z"l) & Paul (z"l) Ross Lily Rothschild (z"l) Charles Sansby (z"l) Marvin Scherzer (z"l) Steven J. Shaller Dora Shom (z"l) Allen D. Shores (z"l) Marjorie Shores-Freeman (z"l) Dan & Myndal Davis Silver Shaked Danai & Charley Smith David & DeDe Smith Diane & Dr. Richard Smookler Rabbi Adam & Cantor Rachel Stock Spilker Lee G. Straus (z"l) Alex Treitler Jennifer Wall Michael Wall Deborah D. Weiss

# Are you receiving our bi-monthly e-newsletter?

If not, you're missing lots of JFS news and features, including "Making an Impact," monthly tribute gifts and staff introductions and accomplishments. Subscribe today on our Facebook page at facebook.com/jfssp or on our website at jfssp.org.

# **Designated and Endowed Funds**

### Permanently Restricted Standing Endowment Funds

Community Support Endowment Fund
General Services Endowment Fund
Mental Health Services Endowment Fund
Senior Services Endowment Fund

#### **Named Funds**

- Irma and Adolf Adler Kosher Meals on Wheels Fund
- · Bebe Endowment Fund
- · Bear-Schoenkin Leadership Development Fund
- · Herman J. Birnberg Endowment
- · The Calvin Youth Services Fund
- · Eight Degree Loan Fund
- Dena Frishberg Fund for People with Advanced Cancer
- · Glaser Senior Service Fund
- · Godes Community Service Fund
- Ted and Floanne Hanson Senior Services Fund
- Brian and Judith R. Krasnow Fund for Senior Services
- · Annie and Bruce R. Matza Endowment Fund
- Rose Smith Mirsky Endowment Fund
- Newman Emergency Assistance Fund
- · Shel and Sandy Olkon Endowment Fund
- Sylvia Peilen Endowment Fund
- · Maurice and Ruth Rischall Endowment Fund
- · Victor Rosenblum Unmet Needs Fund
- Marjorie Sigel Endowment Fund for Creative Arts Programming
- · Arnold and Kaethe Simon Endowment Fund
- · Milton and Evelyn Smith Endowment Fund
- Dr. Richard and Diane Smookler Fund for Addiction and Community Support
- · Esther and Samuel Strauss Endowment Fund



# With your help, JFS continues to give hope and make a critical difference in people's lives.

#### \$100,000+

Otto Bremer Trust St. Paul Jewish Federation

#### \$50,000 - \$99,000

Shapiro Endowment Fund

#### \$25,000 - \$49,999

Connie Ross (z"l) F.R. Bigelow Foundation Saint Paul and Minnesota Foundation

#### \$10,000 - \$24,999

**BOND** Bruce Goodman Hardenbergh Foundation Dr. Jimmy & Stephanie Levine Mardag Foundation

#### \$5,000 - \$9,999

Barry R. & Rena Glaser Louis F. Hill Robert Merksy Alison & Mark Savin

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Marjorie Aaron Elaine & Mark Adelman Helen Adler John Allen & Sharon Benmaman Allina Health Earl & Harriet Bailey Robert W. Baird & Co. Inc. Steve & Wendy Baldinger Dr. Arnold & Judy Brier Charitable Adult Rides & Services (CARS), Inc. Mary & Robert Dinerstein Fund Lisa & Paul Dorn Donna & Ken Engel Deb Fineman & Rich Soule Nancy & Neil Fink Deborah & Tom Frishberg Joel Glaser & Jethra Kapp Rachael Goldberger & Joel Paper Fred & Karen Gordon Mitzi & Rich Gramling Patty & Paul Gust Donald Greenebaum & Beth Honetschlager Nancy Karasov Esti Koen & Andrew Meltzer Debra & Jeffrey Kohen Steve Levin Gwen & Dr. Irving Lerner

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### \$500 - \$999 3M Foundation

Dee Albert & Sheldon Finver Linda Alter Melanie M. S. Baumhover Drs. Merrill Biel & Leslie Hahn Bremer Bank **Brodie Beneficiary Endowment Fund** Amelia Burgess & Aaron Milbank Phillip Cohen & Mary Youle Tom Cytron-Hysom Dori Denelle Anita Dinerstein **Epstein Family Charitable Fund** Fairview Health Services **David Feinberg** Bruce Fink **Dudley Flamm** Allen & Toba Freeman Loren & Rosie Geller David & Theresa Glaser Sheila & Tim Gothmann Dean Greenberg Family Fund Hewlett Packard **Enterprise Foundation** Thomas & Vicki Hurwitz Linda Kahn Ira & Peggy Kipp Jennifer & Roger Kramer Brian & Judith Krasnow Shirley Kulevsky Mark Lasoff Cynthia Launer & Will Thomas Janice & Louis Leichter Daniel & Susan Levey Harriet Levy Richard Markovitz

Cookie & Leonard Mastbaum Neil & Susan Moses-Zirkes Joan & Richard Newmark Rebecca & Shane Noecker David & Ruth Olkon Kathleen Olson Redpath & Company Thomson Reuters Ruth & Maurice Rischall **Endowment Fund** Dan & Jodi Saltzman Ellen & Martin Sampson Martha & Stuart Schmitz Jamie & Stewart Shacter Michelle & Steve Shaller Diane & Dr. Rick Smookler Socha-Perl Fund Elaine Steinman Robert Steinman Charitable Foundation Cantor Jennifer & Nicholas Strauss-Klein Lori Vanderhider Brian & Enrica Zaidman

#### \$250 - \$499

Sandy Aaron Bonnie Abrahamson Ruth & Steve Abrahamson Rabbi Morris Allen & Dr. Phyllis Gorin Arlene Goodman Alm Charles Anderson & Jeri Glick-Anderson Paul Applebaum Stuart Applebaum & Jean King Aurora on France Tom Bates & Ellen Mack Sheldon Berkowitz & Carolyn Levy Alan & Elisa Bernick Troy Beugen Judith Belzer & Jeremy Waldman Marcia & Herbert Bernick Gary Birnbaum Janine & Tom Braman Paul Brisk Jane Brodie Susan Cobin Lisa Cohen & Amy Jacobson Mike & Stacy Dockman Janet Dubinsky & **Howard Mironov** Fred Dulles & Cathy Jordan Christine & Harvey Epstein Phyllis & Ron Ettinger

**Deborah Evans** 

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Mindy Geisser Daniel & Tatyana Gelb Phillip Geller & Nancy Goldstein Howard & Karen Gochberg Janie & Joe Golderberger Jacy & Jason Grais Family Fund Andrew Greenstein Stephanie & Steve Greenstein Barb Grossman & Jeff Prauer Inver Grove Ford Lincoln Diane Hallock Harris Family Fund Beth & Todd Johnson Bob & Jennifer Kaplan Molly Kitching Carolyn & Daniel Kleinberger Joel & Laurie Kramer Herbert Kritzer Jim & Robin Lackner Bradley Larsen Allen & Nancy Levine Joyce & Len Levitan Lee Litman Doug & Leah Goldstein Moses Rosanne Nathanson Charlie Nauen & Pati Jo Pofahl **Bruce Noyes** Andy Rapoport Joseph Leon Rine Allan & Helen Rossman Mitchell & Sally Rubinstein Jim & Sandy Rutzick David & Fern Sanders Karen & Paul Schanfield Daniel & Emily Shapiro Anita Lurye Silver Janice Snyder Rabbi Adam & Cantor Rachel Stock Spilker Jaine Strauss & Dr. Mitchell Wittenberg Julie Wagner Kevin & Lisa Walker Charles & Susan Ward Bernie & Deb Weiss David & Sarah Wellington

Anne Flaxman Geisser

Please excuse any omissions or inaccuracies. For corrections, please contact Development at (651) 698-0767.

Barbara & Stephen Wolf

Michael Zis

Morgan MacBain

### **Thank You 2021 Volunteers**

The following 71 volunteers generously gave 715 hours of their time in support of JFS and its clients. Thank you for making a difference. Please excuse any omissions or inaccuracies. For corrections, please contact Jodi Saltzman, Community Engagement Manager, at (651) 983-0965.

Joni Abramson Mark Adelman Zoey Alch Linda Alter Jay Benedict Julia Biel Joan Cleary Lisa Cohen Tom Cytron-Hysom Lisa Dorn

Fred Dulles
Ted Flaum
Andrea Freidberg
Tom Frishberg
Adam Garen
Galina German
Joel Glaser

Rena Glaser Jane Goldberger Bruce Goodman Mitzi Gramling Barb Grossman Shira H
Lynn Hopwood
Mimi Houston
Kelsey Indergaard
Bea Roitman Johnson
Carly Johnston
Paula Kaplan
Emily King
Ira Kipp

Esti Koen
Sloane Kohnstamm
Roger Kramer
Robin Lackner
Etta Lambright
Donna Lenmark
Susan Levey
Steve Levin
Sarah Levine
Jamie Maddeaux
Joe A. Marin
John Mast
Bruce R. Matza

Dinah Meron
David Milavetz
Mickey Minsberg
Susan Minsberg
Ngan Nguyen
Pam Orren
Baruch Parnas
Andy Rapoport
Gabe Ruiz Gorritz
Stuart Sanders
Laura Schauben
Jim Scheib
Mary Schulz

Stuart Sanders
Laura Schauben
Jim Scheib
Mary Schulz
Peter Schulz
Sue Schwartz
Kate Searls
Ann Sechter
Jamie Shacter
Daniel Shapiro
Leslie Strohm
Maureen Sultan
Jerry Swarsensky

Alex Treitler
Debra Winston
David Wolkowicz
Dina Yushkevich
Marsha Zimmerman

## Groups from the following organizations also volunteered:

- Minnesota JCC, Capp Center St. Paul
- Students of St. Paul Lubavitch Cheder
- Students of Temple of Aaron
- Students of Mount Zion Temple
- The Compassion Museum
- Beth Jacob Congregation
- Hillel

### JFS Employment Services Gives Hope to More Employment Seekers

Although it seems there are currently more open employment opportunities than there are people to fill them, many JFS Employment Services clients face barriers to employment: lack of transportation, childcare, education or qualifications. We have worked with clients trying to overcome felony convictions and those who are new to this country or speak very little English.

With the help of a grant from the St. Paul Jewish Federation, we expanded the program specialist position during the summer of 2021 from a part-time to full-time position. This allowed us to increase the number of people we helped to 42, a 36 percent increase over 2020.

"Debra" is a 32-year-old mother of two young children. She works hard as a personal care assistant at a local assisted living facility. Though people with this certification are in high demand, they are among the lowest paid professionals. She is barely able to pay her bills and keep a home for herself and her daughters. Like many of our clients, Debra is one emergency away from becoming unemployed and homeless.

She contacted JFS after a family member told her about our grants for vocational training and certification. Debra had been researching professions offering higher pay without advanced degree requirements. She became interested in becoming a phlebotomist. With the many compliments she receives about how good she is with facility residents, she believed her gentle nature would help her succeed. With the help of the JFS employment specialist, she found a six-month course that ended with national certification.



Debra passed the certification exam with flying colors and is now working in her chosen field just a few blocks from her home in the East Metro. With greater financial resources, she has been able to avert crisis and steady her life.

Contact JFS Employment Services Specialist Nancy Cohen at (651) 329-1092 for more information.



Harry & Jeanette Weinberg Building 1633 West 7th Street | St. Paul, MN 55102

#### **BOARD OF DIRECTORS**

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# The Need for Vital Services Increases as Holocaust Survivors Age

One of the immeasurable values of friends and belonging to a community is having a place to go when you need help or have a question. "Olga" reluctantly accepted the fact that she needed help keeping her house clean. Fiercely independent and determined to stay that way, she was only comfortable asking her closest friends in her Russian neighborhood where to find someone to help. The answer was unanimous: Jewish Family Service of St. Paul!

When she called JFS and identified herself as a Holocaust survivor, she was connected to JFS Holocaust Survivor and Senior Services Coordinator Bonnie Jaffe, RN. Bonnie reached out to the Conference on Jewish Material Claims Against Germany (Claims Conference) to connect Olga to funds

to help with vital services such as home care, food and medicine. Bonnie set up housekeeping services to help maintain Olga's small home.

During their discussions, Bonnie discovered that Olga's oven hadn't worked for a very long time. The burners worked, but she didn't have the money to replace the apartment-sized range, so she made do. Bonnie has worked with Survivors for many years. There isn't an organization or resource for help that she doesn't know about. She reached out to KAVOD, an agency that provides emergency aid to Survivors in need. "What a terrific organization," said Bonnie. "They immediately got Olga a new stove and sent her a \$250 Target gift card. I was aware of KAVOD but had never worked with them before. I'm glad my experience



Bonnie Jaffe helps client get a new oven.

with Olga gave me the opportunity to find another way to help people."

Bonnie checks on Olga each month to ensure the housekeeping service is meeting her needs and assess the need for additional services.